



UPDATE 20/03/20

Coronavirus Update:

Hi All,

As the measures across the country and the world are increased to control the spreading of coronavirus (Covid-19) I wanted to update you on our position.

Like most businesses we have taken measures to ensure the safety and wellbeing of our team, our customers and our suppliers. Over the last few weeks we have actioned our plan to move our office based staff to home working, due to our IT infrastructure I am happy to say this has been seamless. We have implemented measures to protect our staff who cannot work from home. These include but are not limited to vetting of staff returning from holiday, use of sanitisers and ppe, changes in shift patterns to reduce footfall as well as following government guidelines on hygiene.

Stock of cleaning products, sanitisers and similar products are in huge demand and where appropriate we are spreading the supply to ensure an even distribution of these essential products. We are seeing extended delivery times on these types of products due to demand, however any customer where this is a core line for them will be kept informed by their account management team. Due to the unprecedented demand it is now prudent to move to a position of no returns or cancellations on these product lines, this also allows us to channel our resources into securing stock that becomes available.

Stock levels are holding strong across our other products and there are no immediate concerns on availability.

We'd like to take the opportunity to wish you all the best in these unprecedented times.

Graham Bourton
Managing Director

